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Rush Repair Service (please initial) \_\_\_\_\_  
add \$50 to each item to be bumped to the front of the line (only applies to currently supported products)

Date \_\_\_\_\_

Customer PO# \_\_\_\_\_

### REPAIR AUTHORIZATION FORM

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_ Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Billing Address \_\_\_\_\_ Shipping Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_ Country \_\_\_\_\_

#### ITEMS

Serial # \_\_\_\_\_

Serial # \_\_\_\_\_

Brand / Model \_\_\_\_\_

Brand / Model \_\_\_\_\_

Problem Description: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Price: \_\_\_\_\_ Price: \_\_\_\_\_

#### Term and Conditions:

- 1) There will be an additional charge for any console requiring membrane, switches and/or overlays addition to the electronics
- 2) All assemblies will be assessed a charge of \$50.00 for the first hour of labor for testing/bench fees. This amount will be included in repair cost. If a part is un-repairable and you want the part returned it is the customers responsibility to pay for shipping costs.
- 3) Non-standard repairs subject to additional parts and labor fees.
- 4) Rush Service available for an additional \$50.00. Order is given to a tech day it is received and does not wait in line.
- 5) Please add payment information and shipping instructions.
- 6) A 25% Restocking fee will be charged on returned parts.

#### I Agree to above terms

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Payment - Credit Card      C.O.D.      Credit Card on file      Other \_\_\_\_\_

Name on Card: \_\_\_\_\_

Billing Adress: \_\_\_\_\_

Visa    MasterCard    Amex    Discover    Card number \_\_\_\_\_

\_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ Sec